

## Activity Report of all the case updates

<b>Client Name</b>	<b>Jane Dow</b>	<b>Law Firm</b>	<b>Law Firm</b>
<b>Accident Date</b>	<b>08/07/2005</b>	<b>Law Firm Rep</b>	<b>John</b>
<b>CFT Date</b>		<b>Case Status</b>	<b>Treating</b>

### Updates in case Details

<u>Field Name</u>	<u>Old Value</u>	<u>New Value</u>	<u>Updated Date</u>	<u>User Name</u>
Completion Date		Mar 10 2010 12:00AM	06/28/2010	Tracey
Date Accepted by Adheya		Dec 29 2009 12:00AM	03/29/2010	John
SSN	999-99-9999	999-999-9999	01/19/2010	Jeff

### Law Firm Inputs: (Shows what the law firm entered into the DMS)

<u>File Name</u>	<u>File Type</u>	<u>Action Taken</u>	<u>Entered By</u>	<u>Entered On</u>
Dow hipa 001.tif	Medical Release	Uploaded	John 1/22/2010	1:37:42PM
MEDS.RECEIPTS.pdf	Copies of Medication Receipts	Uploaded	Jeff 3/10/2010	8:02:07PM

### Provider (Shows a list of all providers)

<u>Provider</u>	<u>Action Taken</u>	<u>Entered By</u>	<u>Entered On</u>
Kaiser Permanente Medical Center - Fontana	Added	Tracey	01/22/2010
Kaiser Permanente Medical Center - Ontario	Added	Tracey	01/22/2010
RP Byrne Chiropractic	Added	Tracey	01/22/2010
Big Basin Chiropractic	Added	Tracey	01/22/2010
Team Physical Therapy	Added	Tracey	01/22/2010
Advanced Radiology	Added	Tracey	01/22/2010
Brotman Medical Anesthesia Group — Dr. Michael Kelly M.D , Dr. Phillip Jorge M.D. & Dr. Casper Young D.O	Added	Tracey	01/22/2010
Southland Spine & Rehabilitation Medical Center	Added	Tracey	01/22/2010
Access Medical Imaging	Added	Tracey	01/22/2010
Aspen Medical Resources	Added	Tracey	01/22/2010
Santa Ana Outpatient Surgery	Added	Tracey	01/22/2010
Pacific American Medical Services	Added	Tracey	01/22/2010
Wilshire Surgicenter	Added	Tracey	01/22/2010
MDI Medical Distributors	Added	Tracey	01/22/2010
Patricia J Meredith MD	Added	Tracey	01/22/2010

**Provider Activities (Shows the complete transparency of the work being performed)**

<b>Activity Details</b>	<b><u>Posted By</u></b>	<b><u>Posted On</u></b>
<b>Access Medical Imaging</b>		
A Record & Bill has been successfully uploaded by Tracey on 2/17/2010 11:40:06 AM for Case No:00000, for Client Jane Dow under the Provider :Access Medical Imaging	Tracey	2/17/10 11:40 am
Confirmed that patient was only examined once on 7/9/09 and the total balance is \$4050.00 which matches what we have in the file.	Tracey	1/26/10 5:31 pm
<b>Advanced Radiology</b>		
A Record & Bill has been successfully uploaded by Tracey on 2/17/2010 11:42:11 AM for Case No:00000, for Client Jane Dow under the Provider :Advanced Radiology	Tracey	2/17/10 11:42 am
Talked to Carmen at ext. 257 (billing dept). She confirmed that the only date of service was 8/30/07 and she confirmed the total balance is \$8364.00	Tracey	1/26/10 2:39 pm
<b>American Medical Response</b>		
A Medical Request Form has been successfully uploaded by Tracey on 2/17/2010 12:21:31 PM for Case No:00000, for Client under the Provider :American Medical Response	Tracey	2/17/10 12:21 pm
A Provider Invoice has been successfully uploaded by Tracey on 2/3/2010 1:39:58 PM for Case No:00000, for Client under the Provider :American Medical Response	Tracey	2/3/10 1:39 pm
A Record & Bill has been successfully uploaded by Tracey on 2/18/2010 1:46:05 PM for Case No:00000, for Client under the Provider :American Medical Response	Tracey	2/18/10 1:46 pm
Medical Records & Billing request was mailed out yesterday along with a \$15.00 check.	Tracey	2/2/10 3:24 pm
<b>Aspen Medical Resources</b>		
A Medical Bill has been successfully uploaded by Tracey on 2/17/2010 11:39:01 AM for Case No:00000, for Client under the Provider :Aspen Medical Resources	Tracey	2/17/10 11:39 am
Received all billings. Total: \$6615.00	Tracey	1/26/10 5:32 pm
<b>Big Basin Chiropractic</b>		
A Medical Request Form has been successfully uploaded by Tracey on 2/17/2010 12:23:01 PM for Case No:00000, for Client under the Provider :Big Basin Chiropractic	Tracey	2/17/10 12:23 pm
A Record & Bill has been successfully uploaded by Tracey on 2/17/2010 11:51:35 AM for Case No:00000, for Client under the Provider :Big Basin Chiropractic	Tracey	2/17/10 11:51 am
Faxed signed authorization and medical records & billing request to Dr. John Marian. I have been calling him back to follow up on our request but he's never there to answer the phone. Will continue to try.	Tracey	2/3/10 12:56 pm
Phoned Dr. John Marian. Told him that the bills and records he faxed over was interrupted. He said that's because his fax machine is acting up right now. Confirmed that we are missing a lot of bills and records for all services after 6/11/07. Since his fax machine's not working properly, he will mail me everything today.	Tracey	2/3/10 3:50 pm
Received all medical records from Dr. John Marian. Confirmed with Dr. Marian that client was not seen on 10/1/07; therefore, there is not report or chart note made for that date. He said that 10/1/07 was the date the file was set up.	Tracey	2/9/10 4:53 pm

## Activities (shows the work in processes of gathering the records)

### Activity Details

	<u>Posted By</u>	<u>Posted On</u>
Demand has been prepared but not ready to be uploaded to DMS because we are still pending for a breakdown of future medical expenses from Southland Spine & Rehab.	Tracey	03/05/2010 D
Received final report from Southland Spine & Rehab. Demand, medical summary index and billing index are all finished and will be uploaded tomorrow (need to proofread and review first)	Tracey	03/10/2010
Demand Summary has been successfully uploaded under Demand Summary Tab.	Tracey	03/11/2010
Medical Record Index has been successfully uploaded under Demand Summary Tab.	Tracey	03/11/2010
Medical Bill Index has been successfully uploaded under Demand Summary Tab.	Tracey	03/11/2010
Talked to John. He confirmed that Mrs. Fort has a UM policy up to half a million. I told him that I made a UM demand for \$15k because I thought I saw that in Mr. Fort's policy declaration page. I told him that I could revise the conclusion for him and re-upload the demand or he could just download the demand from here and quickly change the number figure of the policy limits. He said he will download the document and change the amount of policy limits in the conclusion section of the demand. Problem solved.	Tracey	03/16/2010

## Case Query Details (Tracks all communication)

<u>Query Details</u>	<u>Query Type</u>	<u>Action Taken</u>	<u>Posted By</u>	<u>Posted On</u>
Is your client, Jane Dow claiming any Loss of Earnings?	Question	Posted	Tracey	03/10/2010

## Provider Records: (Downloaded information from the Providers broke down by category)

<u>File Name</u>	<u>File Type</u>	<u>Action Taken</u>	<u>Entered By</u>	<u>Entered On</u>
<b>Access Medical Imaging</b>				
ACCESSMED.IMAGING.REC&BI	Record & Bill	Uploaded	Tracey	02/17/2010
<b>Advanced Radiology</b>				
ADVANCEDRADIOLOGY.REC&BILL.	Record & Bill	Uploaded	Tracey	02/17/2010
<b>American Medical Response</b>				
CHECK2PROVIDER.003.	Provider Invoice	Uploaded	Tracey	02/03/2010
MED.REC&BILL.REQUEST.	Medical Request Form	Uploaded	Tracey	02/17/2010
AMR.REC&BILL.	Record & Bill	Uploaded	Tracey	02/18/2010
<b>Aspen Medical Resources</b>				
ASPENMEDRESOURCES.BILL.	Medical Bill	Uploaded	Tracey	02/17/2010
<b>Big Basin Chiropractic</b>				
BIGBASINCHIRO.REC&BILL.	Record & Bill	Uploaded	Tracey	02/17/2010

**Provider Invoices: (Shows all the provider fees and the method of payment)**

<u>Invoice Amount</u>	<u>File Name</u>	<u>Uploaded By</u>	<u>Posted On</u>
<b>American Medical Response</b>			
\$15.00	CHECK2PROVIDER.003.pdf	Tracey	02/03/2010
<b>Team Physical Therapy</b>			
\$15.00	Provider Check.pdf	Tracey	01/25/2010

**Treatment Summary: (A summarization of all provider records)**

<u>From Date</u>	<u>To Date</u>	<u>Amount</u>	<u>Summary</u>	<u>Entered By</u>	<u>Entered On</u>
<b>Access Medical Imaging</b>					
07/09/2009	07/09/2009	4,050.00		Tracey	1/22/10 1:42 pm
CT guided injection of the anterior and right medial scalene muscles with lidocaine—without apparent complications.					
<b>Advanced Radiology</b>					
08/30/2007	08/30/2007	8,364.00		Tracey	1/22/10 1:37 pm
1. MRI of cervical spine--1 mm protrusion in C5-6. The foramina are open. 1 mm protrusion in C6-C7. The foramina are open.					
2. MRI of thoracic spine—within normal limits.					
3. MRI of the lumbar spine--L3-4 has a 2 mm bulge. The foramina are open.					
<b>American Medical Response</b>					
08/07/2005	08/07/2005	1,066.89		Tracey	2/2/10 3:23 pm
1. Neck pain					
2. C/O sternum					
3. Pain on palpation					
4. Cervical spine pain					
<b>Aspen Medical Resources</b>					
07/08/2008	07/22/2008	6,615.00	Treatment equipments	Tracey	1/22/10 1:43 pm
<b>Big Basin Chiropractic</b>					
06/08/2007	11/20/2009	700.00		Tracey	1/22/10 1:37 pm
1. Low back pain radiating down to hips, right thigh, knees, right calf and right foot.					
2. Toe numbness					
3. Pain aggravated when sitting and standing for a long period of time.					
4. Pain to neck & scalp following a radiofrequency rhizotomy					
5. Pain to C2-3 areas bilaterally radiating down into shoulders. Pain in both Thenar eminences.					
6. Pain interferes with sleeping, working & daily routine.					
7. Cramping pain					
8. Pain in left side of hip and leg					
9. Pain to upper back & neck					
10. Right occipital area sore					

### **Kaiser Permanente Medical Center – Fontana**

08/07/2005 08/09/2005 4,545.00 8/7/05 Tracey 1/22/10 1:37 pm

1. Chief Complaint: neck, chest and abdomen pain;
  2. Patient was prescribed with pain medications--Morphine; 3. Patient underwent CT Scan on chest and abdomen.
- 8/7 - 8/9/05: 1. Chief complaint: chest and abdomen pain;
2. Difficulty breathing;
  3. Colic, intermittent abdominal pain;
  4. C-collar in place;
  5. Chest wall injury: Moderate tenderness located in the anterior chest;
  6. Extremities: bony tenderness present. Left hip: mild tenderness located in the anterior & lateral aspect of the hip; 7. X-rays on chest & pelvis = normal; 8. Single contusion to the chest & abdomen;
  9. Hypertension;
  10. Prescription medications: Naproxen 500 mg;
  11. CT of the chest: normal; negative; 12. CT of the abdomen & pelvis: 5 mm low density in the lower pole of the right kidney, too small to characterize and may statistically likely represent a tiny renal cyst.

### **Kaiser Permanente Medical Center - Ontario**

08/16/2005 11/21/2005 548.00 8/16/05: Tracey 1/22/10 1:37 pm

1. Chest Tenderness along sternum;
2. Abdomen: swelling and ecchymosis lower pelvis area; 3. Contusion of chest and abdomen; Rx: Tylenol #3

10/20/05:

1. Under chiropractor care--bruising on lower abdomen gone but occ has pain when more active; 2. Right hip pain

11/21/05:

1. Under chest wall, abdomen--noted "swelling;"
2. Improved pain under ribs, at sternum; 3. Plan: trial Flexen10mg X'D PRN #50

01/23/200901/23/2009 1,695.001. Tracey 1/22/10 1:49 pm

MRI lumbar spine

2. L1-2: Mild disk desiccation without narrowing is seen. No bulges or protrusions.
3. L2-3: Same as L1-2
4. L3-4: Disk desiccation without narrowing is seen. No disk bulges or protrusions.
5. L4-5: Normal
6. L5-S1: Normal
7. No significant incidental findings are seen
8. Disk desiccation with anterolateral osteophytes noted at the L3-L4 level
9. Mild to moderate degenerative changes seen involving L3-4, L4-5 & L5-S1 apophyseal joints bilaterally.
10. Straightening of the normal lumbar lordosis.

### **MDI Medical Distributors**

12/08/2008 12/08/2008 3,229.00 Tracey 1/22/10 1:47 pm

1. Vector Interferential unit
2. Electrical Stimulation supplies for 2 months
3. Quikdraw Rap Back Brace
4. Right Sacroiliac Belt Support